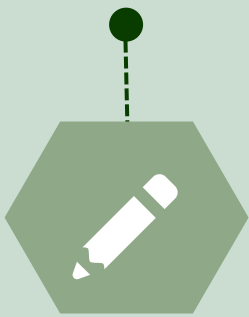


# HOMEOWNER TIPS FOR HURRICANE RECOVERY



STEP 1

## DOCUMENT PROBLEMS BEFORE CLEANING UP

- Inspect your property.
- Know what your insurance policy covers.
- Keep photographic records of your damages.
- Familiarize yourself with your local building codes.
- Report damage and downed services to your local officials and service providers ASAP.



STEP 2

## PRIORITIZE SAFETY

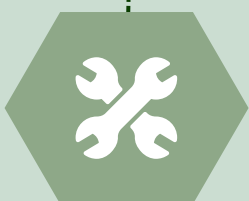
- Be careful when cleaning up and returning to your home.
- Wear protective clothing.
- Avoid standing water and downed power lines.
- Throw out old or rotting food, clothing, and other perishables.
- Check for mold.



STEP 3

## TAKE ADVANTAGE OF ASSISTANCE OPPORTUNITIES

- FEMA Individual Assistance
- Check ISD's Online Directory of Assistance Resources periodically.
- Check Federal, State, and Local agencies.
- Review Homeowners and Renter Assistance services for mortgage loan forbearance, loss mitigation, and foreclosure prevention assistance.



STEP 4

## STABILIZE THE SITUATION

- Take steps to preserve your mental health.
- Be patient with your service providers as they make repairs.
- Sign up for trustworthy alert sources and stay informed.
- Work with a reputable dealer for services like generators, plumbing, HVAC, etc.



STEP 5

## STABILIZE THE SITUATION

- Identify the weak points where damage occurred.
- Don't just repair - strengthen.
- Secure ongoing rain- and wind-prone risks, like cracks, dead trees, and outdoor furniture.
- Update your insurance policies.
- Participate in community planning discussions.

## ALWAYS REMEMBER

Avoid dangerous conditions.  
Follow instructions from local officials.  
Check the ISD Help Desk for more tips and resources at [www.isdus.org](http://www.isdus.org).

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